

Water Care Filters srl undertakes the commitment to ensure the quality of the processes in the realization of its products and services through its Quality Management System according to UNI EN ISO 9001:2015.

Water Care Filters srl produces filters for the refining of drinking water for domestic and commercial use and the accessories necessary for their use through the professional and commercial sales channel (B2B). It also sells a small part of accessories that are not part of its production.



The Organization has set up a Quality Management System suitable for its organization, activities and specializations, in order to demonstrate its ability to regularly provide supplies and services that meet the requirements of customers and those mandatory applicable and with the intent to implement, maintain and improve effective management of internal processes.

The organization is committed to:

- ✓ Establish and update the Quality Policy and Objectives during the Management Review to ensure continuous improvement of the Quality Management System.
- ✓ Carry out periodic reviews of the performance of the Quality System in order to identify the critical points and those of strength, using the data for the definition of improvement objectives.
- ✓ Continuously ensure the availability of the necessary resources to fully meet all identified requirements.
- ✓ Ensure adequate training on the management system and related business processes to which it is applied both to internal/external staff.
- ✓ Ensure innovation of its processes by researching and applying new tools adapted to the context.

The policy of **Water Care Filters srl** for the development of Quality, in search of the achievement of Improvement Objectives and customer satisfaction towards its products, which the Management sets itself, takes into account a few factors that must constitute guidelines to be observed in the daily activities of all its employees:

- ✓ Plan your activities to the best of your ability making sure you have all the elements you need to get going. If you do not have them report it to the contact person or the Management until you have all the necessary resources planned.
- ✓ Carry out their activities to the best of their abilities according to their skills, experiences and directives received.
- ✓ Verify and measure activities carried out with appropriate criteria.
- ✓ Improving and structuring processes so that they are increasingly efficient and help to produce goods and services that are increasingly satisfactory to customers.
- ✓ Monitor process performance by identifying and using representative KPIs

DATA 08/04/2026	Quality management system Manager sign 	General Direction sign 
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